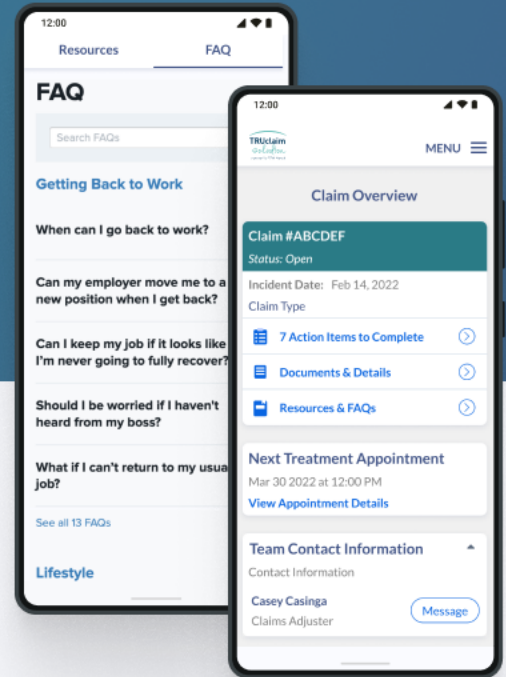


# Making Workplace Insurance Claims Easier

TRUclaim Solution is a website designed to support and guide people who get injured at work through the Workers' Compensation insurance claim process.



## Benefits to Using TRUclaim Solution

By increasing transparency, communication and access to resources, TRUclaim Solution empowers injured employees to understand and easily navigate the workers' compensation insurance claim process.



### Send Messages Anytime

Securely communicate with your insurance claims team via text, email, or in-app messaging 24/7.



### View & Sign Documents Faster

Read, upload, complete, and e-sign documents directly in TRUclaim Solution for quick approval.



### Appointments and Reminders

Receive reminders for upcoming doctors appointments and what information to collect for your claim.



### Access to Helpful Resources

Access a library of resources and frequently asked questions to reduce anxiety about the claims process.

## Creating Your Account

After you have reported your claim, FFVA Mutual will begin processing your claim and your TRUclaim Solution account will be automatically created.



### Receive a Link via Text or Email

Your claims team will send you a link to create a Jarvis account by text or email within 24 hours (excluding weekends and holidays).



### Once Activated, Log In Online

Once your account is activated, access TRUclaim Solution any time at <https://app.jarvisclaims.com/c>.